

# Shipping Prices and Transit Specifications

**Version 2025-09-10**

## Validity of the document

This document is provided by Printeers as referred to by the General Partner Agreement. This document does not provide any guarantees or warranties on its own, and must only be used in combination with the General Partner Agreement version 1.3 or newer (hereinafter referred to as: GPA).

This document is valid from 2025-09-10 onward. Printeers may replace this document with a newer version, following the terms set out in the GPA.

## Considering

- Parties have already agreed a General Partner Agreement, to which the General Terms and Conditions of Printeers also apply;
- With regard to the various Service Levels and the further elaboration of the services provided by Printeers, the Parties wish to provide Partner with this Shipping Prices and Transit Specifications (hereinafter referred to as: SPTS);
- All agreements in the GPA are leading. This document is a further explanation of the shipment levels to various destinations, their specifications and their prices. All shipment durations, statuses, values and metrics stated in this document are an indication and do not provide any guarantee, nor can any rights be derived from these statements.
- All prices in this document are exclusive of VAT (BTW).

# Definitions

The definitions used in this document are the same as in the General Partner Agreement, unless stated otherwise below.

## European Union

For the purposes of the conditions and specifications in this document, the following countries are considered to be part of the European Union:

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Germany, Finland, France, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden.

If a country joins or leaves the European Union, the price for that country, as stated below, will automatically be void and Printeers will provide new prices for shipments to that country.

## United Kingdom

For the purposes of the conditions and specifications in this document, the term 'United Kingdom' or 'UK' specifically refers to England, Wales, Scotland and Northern Ireland. Other territories, including Guernsey, the Isle of Man, and Jersey, are not encompassed by this definition and are categorized separately under the designation "UK Channel Islands", which is subject to distinct pricing.

# Shipping levels and rules

We provide shipping services at three levels:

1. Basic service
2. Tracked service
3. Express service

When creating an order, you may request a minimum shipping level that we should use to fulfill your order. We may bump your order up to a higher shipping level when one (or more) of the following conditions are true:

- Basic shipping is bumped to Tracked when the destination country is outside of the EU, Norway, Switzerland, United Kingdom or United States.
- A shipment will be bumped to level Express when the total value equals or exceeds 80 euros.
- A shipment will be bumped to level Express when the total weight equals or exceeds 500 grams.

# Prices

Printeers will invoice prices based on the shipment level used to fulfill the order. If the used shipment level was higher than the requested shipment level, Partner will be invoiced for the higher shipment level.

Prices for Basic and Tracked shipments are based on the total weight of the shipment. This includes the weight of the outer packaging (i.e. envelope / cardboard box) that we use to send the order.

## Peak surcharges

During periods of high demand, notably around Christmas and other peak times, our carriers may impose additional surcharges. In accordance with our contractual obligations and in the spirit of maintaining transparency, we hereby reserve the right to pass these surcharges onto the Partner. We will endeavor to notify affected parties at least five (5) working days prior to the application of any such surcharges, allowing for necessary adjustments. This policy is subject to change in response to carrier pricing adjustments and market conditions.

## Transit times

Transit time is indicated in workdays and does not include delays due to external factors such as extreme weather conditions and local strikes.

## Specifications table

<b>1. Basic service</b>					
Destination country	Price based on weight in grams				Transit time
	0-49	50-99	100-249	250-499	Workdays
Austria	€ 2,72	€ 2,74	€ 2,89	€ 3,19	3 - 4
Belgium	€ 2,61	€ 2,75	€ 3,14	€ 3,93	2 - 4
France	€ 2,27	€ 2,47	€ 3,02	€ 4,12	4 - 6
Germany	€ 2,27	€ 2,27	€ 2,27	€ 2,27	2 - 5
Ireland	€ 2,96	€ 3,10	€ 3,49	€ 4,29	4 - 6
Italy	€ 2,76	€ 2,86	€ 3,17	€ 3,78	5 - 10
Luxembourg	€ 1,97	€ 2,27	€ 3,14	€ 4,86	2 - 4
Netherlands	€ 2,32	€ 2,87	€ 3,65	€ 4,11	1 - 3
Spain	€ 1,94	€ 2,16	€ 2,76	€ 3,98	5 - 10
Sweden	€ 2,19	€ 2,31	€ 2,65	€ 3,33	4 - 6
Rest of European Union	€ 2,16	€ 2,37	€ 2,96	€ 4,14	5 - 10
Norway	€ 2,17	€ 2,32	€ 2,75	€ 3,61	5 - 10
Switzerland	€ 2,55	€ 2,55	€ 2,57	€ 2,61	3 - 5
United Kingdom	€ 1,96	€ 2,11	€ 2,53	€ 3,36	4 - 6
United States	€ 6,90	€ 7,16	€ 8,24	€ 9,99	3 - 8
<b>2. Tracked service</b>					
Destination country	Price based on weight in grams				Transit time
	0-49	50-99	100-249	250-499	Workdays
Austria	€ 4,29	€ 4,34	€ 4,49	€ 4,79	2 - 4
Belgium	€ 3,96	€ 4,11	€ 4,55	€ 5,41	2 - 4

France	€ 3,57	€ 3,77	€ 4,32	€ 5,42	3 - 5
Germany	€ 3,40	€ 3,40	€ 3,40	€ 3,40	2 - 4
Ireland	€ 4,45	€ 4,63	€ 5,13	€ 6,14	4 - 6
Italy	€ 4,36	€ 4,52	€ 4,97	€ 5,86	5 - 7
Luxembourg	€ 3,53	€ 3,83	€ 4,70	€ 6,42	3 - 5
Netherlands	€ 3,74	€ 3,74	€ 3,74	€ 3,74	1 - 2
Spain	€ 3,58	€ 3,89	€ 4,77	€ 6,52	5 - 7
Sweden	€ 3,53	€ 3,83	€ 4,70	€ 6,42	4 - 6
Rest of European Union	€ 3,53	€ 3,83	€ 4,70	€ 6,42	5 - 10
Australia	€ 6,52	€ 7,11	€ 8,80	€ 12,17	10 - 20
Canada	€ 5,27	€ 5,69	€ 6,88	€ 9,27	5 - 10
Norway	€ 5,10	€ 5,23	€ 5,62	€ 6,40	5 - 7
Switzerland	€ 6,34	€ 6,39	€ 6,55	€ 8,89	3 - 5
United Kingdom	€ 3,97	€ 4,09	€ 4,44	€ 4,74	4 - 6
UK Channel Islands	€ 8,51	€ 9,11	€ 10,82	€ 14,24	4 - 6
United States	€ 9,24	€ 9,24	€ 9,66	€ 10,06	3 - 8
Rest of the world	€ 7,05	€ 7,97	€ 10,60	€ 15,85	10 - 20

### 3. Express service

Destination country				Price	Transit time
					Workdays
Australia				€ 48,89	4 - 6
Austria				€ 9,33	2 - 4
Belgium				€ 6,81	1
Bulgaria				€ 24,66	2 - 4
Canada				€ 29,53	2 - 3
Croatia				€ 24,42	2 - 4
Cyprus				€ 24,42	2 - 4
Czech Republic				€ 9,44	2 - 4
Denmark				€ 9,44	2 - 4
Estonia				€ 9,27	2 - 4
Germany				€ 6,48	2 - 3
Finland				€ 11,74	2 - 4
France				€ 9,00	2 - 3
Greece				€ 17,85	2 - 4
Hungary				€ 11,57	2 - 4
Ireland				€ 10,09	2 - 4
Italy				€ 10,37	2 - 4
Kuwait				€ 22,03	4 - 7
Latvia				€ 11,74	2 - 4
Lithuania				€ 11,74	2 - 4

Luxembourg				€ 6,81	2 - 4
Malta				€ 24,66	2 - 4
Mexico				€ 37,71	4 - 7
Netherlands				€ 6,56	1
Norway				€ 25,13	2 - 3
Poland				€ 9,44	2 - 4
Portugal				€ 9,44	2 - 4
Qatar				€ 26,02	4 - 7
Romania				€ 11,74	2 - 4
Saudi Arabia				€ 26,02	4 - 7
Slovakia				€ 11,74	2 - 4
Slovenia				€ 11,74	2 - 4
Spain				€ 9,98	2 - 4
Sweden				€ 11,63	2 - 4
Switzerland				€ 22,04	1 - 2
United Arab Emirates				€ 26,02	4 - 7
United Kingdom				€ 18,80	2 - 3
UK Channel Islands				€ 46,32	2 - 3
United States				€ 21,81	2 - 3
Rest of the world				€ 50,00	4 - 7